

## MANAGEMENT APARTMENT BUILDING RENTALS % BASED ON THE GROSS MONTHLY COLLECTION OF RENT

## Basic 5%

- Residential Management Program Called AppFolio with online portal access for tenant and building owner
- 24/7 Emergency line
- Establish an Independent Bank Account
- Prepare and send out monthly rent statements
- Monthly collection of all fees
- Send past due notices with late fees
- Send monthly reporting of collections and past due fees 30,60,90 days
- Deposit money in bank account
- Record money received in tenant's portal
- Legal Compliance (fair housing, landlord tenant law)
- Letters to individual renters when needed
- One additional bulk mailing to owner, tenants
- Apartment compliance enforcement
- Monthly inspection report of property with pictures
- Maintenance dispatch
- Request proposals from 3 contractors/with required insurance
- Work order and maintenance history
- Apartment inspected thoroughly when vacated
- Property inspection 1 time a month

## **Premium 8%**

- Everything included in the Basic Package
- Bill payment on property expense (excluding mortgage, taxes)
- Preparation of all payments for approval and or signature
- Move in move out inspection and reports
- Lease renewal services
- Annual rent review
- Year end income and expense report
- Supply all paperwork for yearly audit
- Vendor work orders and reports
- Review and investigate insurance coverage on an annual basis to obtain best coverage
- Monthly reporting of Accounting of accounts receivable, Expenditures, balancing the books for accountant, owners.
- Property inspection 2 times a month

## All- Inclusive 10%

- Includes Basic and Premium
- Bill payment of Mortgage, taxes, etc.
- Asie Reports
- Advanced reporting (rent roll, cashflow, balance
- Balance sheet, vacancy and more
- Annual ROI calculations (net income/cost of Investment)
- Tenant turn repair oversight
- Coordination of move out process
- Handle security deposit withholding
- Yearly Budget preparation
- Prepare and review/update long term Capital Reserve Budget
- Prepare and send to county Tax certiorari
- Evaluate all existing vendor contracts for cost effectiveness
- Review Contractor's performances or complaints and quality
- Tracking the reserve categories
- Property inspection to be determined